



PATENT
Customer No. 22,852
Attorney Docket No. 05905.0153-00000

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)	
)	
Yoshihiro ITOH et al.)	Group Art Unit: 2876
)	
Application No. 09/964,754)	Examiner: E. Labaze
)	
Filed: September 28, 2001)	
)	
For: SERVICE TICKET ISSUE)	
SYSTEM AND SERVICE)	
TICKETING ISSUE SERVICE)	

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT

In reply to the Office Action mailed January 8, 2004, the period for response to which extends through April 8, 2004, please amend this application as follows:

Amendments to the Claims are reflected in the listing of claims in this paper, beginning at page 2.

Remarks/Arguments follow the Amendment section of this paper, beginning at page 13.